

Costs and Limitations of Certified Health IT

Capability	Description of Capability	Costs or Fees	Contractual Limitations	Technical or Practical Limitations
170.315 (e) (3) Secure Messaging	Secure Messaging between providers and their patients using text messages from the patient's cell phone or other social media channels.	<p><i>Types of costs or fees that a user may be required to pay to purchase, license, implement, maintain, upgrade, use, or otherwise enable and support the use of the implementation or use of the capability -OR- in connection with the data generated in the course using the capability</i></p> <p>One-time cost for new customers for training & implementation.</p> <p>One-time cost for customers that desire to be integrated with their EHR/EDR of choice.</p> <p>Ongoing monthly cost based on the number of providers, locations and/or phone lines of your organization.</p>	<p><i>Limitations of a contractual nature (including developer policies and other business practices) that a user may encounter in the implementation or use of the capability -OR- in the connection with the data generated in the course of using the capability</i></p> <p>Minimum of 1-year contract term with an automatic renewal unless cancellation is requested.</p> <p>Cancellation requires a 60-day notice and the customer is required to pay out the remaining 60 days.</p> <p>Upon cancellation, customers have the right to request their data within 30 days of termination.</p>	<p><i>Limitations of a technical or practical nature that a user may encounter that could prevent or impair the successful implementation, configuration, maintenance, support or use of the capability -OR- prevent or limit the use, exchange or portability of any data generated in the course of using the capability</i></p> <p>Rhinogram can offer a list of secure messages exchanged between a provider and a patient for a given period of time for numerator reporting only; however, the attestation data does not write back to the EHR/EDR. Users will have to manually add the numerator data found in Rhinogram to the denominator/numerator data located in their certified EHR/EDR for complete attestation results.</p>